

## Your details

me:						
Phone:						
te contact for the event?   YES   NO. If no, please provide onsite contact						
details:						
ails						
Event start time: Event finish time:						
What time do you require our staff onsite?						
How long after the event do you require our staff to stay?						
(Please note we charge 1 additional hour for pre-event check equipment checks + local travel. Additional travel charges may apply depending on event location).						
For multi-day events (please tick applicable box below)						
□ Overnight coverage required (i.e 24/7 coverage for the duration of the event)						
☐ On-Call after hours (*Additional charges & Call out fees apply * Due to fatigue laws- we are						
required to engage additional staff for on-call purposes as our staff cannot work a shift, respond to call						
after hours, then work safely the next day )						
□ We do not require overnight coverage						
□ Motor Sport □ Equestrian/Bull Ride □ Music Festival/Concert						
□ School □ Corporate □ Sports □ TV/Film □ Aquatic □ Other:						
Are you associated with an governing body/association?(Many governing bodies have set standards for the level of coverage required. This will help us determine the number and level of staff required. See description.)						
If yes, please provide details:						

P.O. Box 394, Earlville, Qld, 4870 Ph: 0412899483 Web: www.category5.net.au Email: admin@category5.net.au

ABN: 59229421234



Event details	How many people are likely to attend the event? (staff ratios apply)			
*Additional charge of \$25/marquee/day if we are to supply a marquee	Will there be alcohol for sale?			
	Is there a likelihood of recreational drug use at the event?			
	Will you provide a room or marquee for our staff to work?			
	If yes, will there be power/lighting available in this room?			
	*We do not transport to hospital. Under law- The state ambulance service must be called if a patient requires hospitalisation			
Staffing	How many staff do you need?			
*More details on page 4.	What type of staff do you require? *Certain events require Health Care Professionals			
	☐ Medic (typically 2 <sup>nd</sup> or 3 <sup>rd</sup> year Paramedic/Nurse student) ☐ Sports Trainer ☐ Lifeguard			
	☐ Health Care Professional (Registered Nurse/Paramedic- Additional charges apply)			
	(We can discuss your needs with you prior to the event including a basic risk assessment to help us determine the level of cover and number of staff your event requires).			
Multi-day events only	Will you provide accommodation? □ YES □ NO			
	If yes, please provide details (eg- What style of accommodation, will there			
	be power available?):			
<b>Additional information:</b> Is there any other relevant information we should know about? (e.g Poor phone reception, 4WD access only, start/finish time each day for multi-day events etc). Please provide below:				

## **General notes:**

- We do not supply sunscreen or water for your patrons. We keep a limited supply of water for emergencies only
- Our staff are there for Medical/First Aid coverage only and will not perform any other duties (Eg-Security, marshalling, cleaning etc)
- Please read the Levels of Service and staffing descriptor on page 4 so you know what you are paying for.



### **Booking terms and conditions**

- 50 % deposit required for all event medic coverage unless prior arrangement has been made with Category 5 Emergency Care.
- Additional fees will be charged if the event runs over the quoted/scheduled times.
- Fees must be paid in full prior Three (3) business days prior to the start of any course/event unless prior arrangement has been made with Category 5 Emergency Care. Category 5 reserves the right to withdrawal services if payment is not made within the required timeframe..
- Payment can be made by the following methods:
  - o Cash, Direct Deposit, Credit Card,.
  - o Payment by Credit Card (Stripe) will attract a 1.5% surcharge (Visa & Mastercard).
  - We do not accept cheque or American Express
- Any discount offered is subject to terms agreed at time of booking and only applies if fees are
  paid by the due date. If fees are not paid by the due date any discount will be automatically
  forfeited and the full amount charged.
- Fees that are not paid by the due date will incur the following late fees:
  - o 10% of the invoice total in addition to the original invoice total
  - a further 10% of the invoice total for every further 7 days where the invoice goes unpaid in addition to the original invoice amount
- Debt recovery action will be taken for fees unpaid after 90 days from due and all associated costs will be passed on to the client.

#### **Event Cancellations**

- Category 5 Emergency Care reserves the right to cancel our services at any time prior to or during an event if at any stage we feel the safety and wellbeing of our staff are jeopardised. (Pro rata refund may be available depending on circumstances of cancellation.)
- If an event is cancelled by the client: The following administrative fees apply:
- More than two weeks (14 days) prior to the event– Full refund of medic coverage fees\*
- Less than two weeks (14 days) prior to the event 25% of medic coverage fee\*
- Five (5) business days but more than two (2) business days prior to the event 50% of medic coverage fee\*
- Less than two (2) business days from start of course): 100% of invoice total (inclusive of medic coverage fees & travel expenses)
- \*Refund is for event medic coverage (onsite) fees only. The client will still be charged for any costs involved with travel cancellations. (Pre-booked flights, accommodation etc.)



#### Levels of service

Staffing:

#### Non- HealthCare Professionals:

<u>Medic</u>- Typically a 2<sup>nd</sup> or 3<sup>rd</sup> year Paramedic or Nursing Student (or equivalent) who has completed at least 1 on road placement and/or holds a minimum of Certificate II in Medical Service First Response (or above)

Sports Trainer: Level 1, 2 or 3 accredited Sports Trainer

Lifeguard: Accredited Pool, Beach or Ocean Lifeguard

#### **Healthcare Professionals:**

Paramedic: Current AHPRA Registration as practising Paramedic.

Registered Nurse: Current AHPRA Registration as practising Registered Nurse.

Medical Officer (Doctor): Current AHPRA Registration as practising Medical Officer.

## **Sports Trainer**

The minimum level is a Level 1 Sports Trainer as required by the event. Sports Trainer services have access to 'over the counter' medications and are trained and equipped to adequately cater for **common sporting injuries** or illnesses for example simple wounds, sprains and strains.

All Sports Trainers a certified in recognising and managing concussion symptoms and suspected spinal injury.

#### **Example Event types (please note that this list is not exhaustive):**

Low risk event profile- the event nature and patron demographics, numbers and behaviours have a low probability of serious patient injury and or illness. For example,

• Sporting events such as- AFL, NRL, Rugby, Netball, Basketball, Athletics

<sup>\*</sup>Sports taping can be provided- However the player/team MUST provide sports tape and the trainer will tape so long as it doesn't distract them from their primary role. If Category 5 tape is used, additional charges apply.

Inclusions	Medications Included	Exclusions
1 Sports Trainer Kit & AED Stretcher if required *Marquee- Additional costs apply.	Salbutamol/Spacer (Asthma Puffer) EpiPen (Adrenaline Auto Injector), Paracetamol Savlon Antiseptic Cream Glucose Gel or Tablets	Strong painkillers such as Methoxyflurane (Green Whistle), Entonox (Happy Gas), Morphine etc. Aniti-nausea medication IV Cannulation or fluids



### **Basic Medic Coverage**

The minimum clinical staff level is a Medic (or Sports Trainer or Lifeguard as required by the event). Basic first aid services have access to 'over the counter' medications and are trained and equipped to adequately cater for **minor** injuries or illnesses which would not usually require referral to another health care provider or hospital for ongoing care, for example simple wounds, sunburn, sprains and strains.

## Example Event types (please note that this list is not exhaustive):

Low risk event profile- the event nature and patron demographics, numbers and behaviours have a low probability of patient injury and or illness. For example,

- community and school sport
- local fete
- roadshow

Inclusions	Medications Included	Exclusions
1 Trauma Kit, O2 kit, Drug Kit (Basic), AED Stretcher if required *Marquee- Additional costs apply	Salbutamol/Spacer (Asthma Puffer) EpiPen (Adrenaline Auto Injector), Aspirin Paracetamol Savlon Antiseptic Cream Glucose Gel or Tablets Naloxone	Strong painkillers such as Methoxyflurane (Green Whistle), Entonox (Happy Gas), Morphine etc. Aniti-nausea medication IV Cannulation or fluids

## **Intermediate Medic Coverage (Additional charges apply)**

This is the most common service we provide. The minimum clinical staff level includes Medic. Intermediate first aid services have access to some scheduled medications and are trained and equipped to adequately cater for **significant** injuries or illnesses which may require referral to another healthcare provider or hospital for ongoing care, for example fractures, spinal injuries etc

## **Example Event types (please note that this list is not exhaustive):**

Medium Risk event profile- the event nature and patron demographics, numbers and behaviours have a medium probability of patient injury and or illness. For example,

- · low speed motorsport
- low impact equestrian events
- · small festivals & concerts
- endurance cycling (mountain bike/road)



Inclusions	Drugs Included	Exclusions
Vehicle (If required), 1	Basic drugs +	Strong painkillers such
Trauma Kit, O2 kit, Drug	Nitrolingual Pumpspray (GTN)	as Morphine etc.
Kit, Scoop Stretcher,	Entonox	Aniti-nausea medication
Lifepak (or similar), Medic	Methoxyflurane (Limit 2 per staff per day)	IV Cannulation or fluids
Drug Kit	Glucose Gel or Tablets	
	Savlon Antiseptic Cream	
*Marquee- Additional Costs	Aspirin	
apply	Paracetamol	
	Loratadine	
	Glucagon	

## Advanced Medic Coverage (Additional charges apply):

The minimum clinical staff level includes registered Healthcare Professionals (HCP), Eg- registered paramedics, registered nurses, and registered medical practitioners.

Advanced services have access to additional scheduled medications (S8's) and are trained and equipped to adequately cater for **serious** injuries or illnesses which often require referral to another healthcare provider or hospital for ongoing care.

## Example Event types (please note that this list is not exhaustive):

High risk event profile- the event nature and patron demographics, numbers and behaviours have a high probability of patient injury and or illness. For example,

- high speed motorsport
- · downhill mountain biking
- high impact equestrian
- pyrotechnic/explosives
- geographically isolated or dispersed
- aquatic motorsport
- large festivals, including multi day events.
- event size > 5k
- new events, with moderate level risk (nil prior event history)

#### Inclusions/Exclusions listed on next page



Inclusions	Drugs Included	Exclusions
Vehicle, 1 Trauma Kit, O2 kit,	All Intermediate drugs +	
Drug Kit, Scoop Stretcher,	Adrenaline	
Lifepak (or similar), Medic Drug	Atropine	
Kit	Benzatropine	
*Marquee (Additional Costs	Ceftriaxone (Antibiotic)	
apply)	Ipratropium Bromide (Atrovent)	
	Hyrdrocortisone	
	Ibuprofen	
	Metoclopramide	
	Midazolam	
	Morphine- (Limit 2 per HCP per day Max 5	
	per event)	
	Promethazine	
	Registered Nurse or Medical Officer only:	
	Amiodarone	
	Benzylpenicillin (Antibiotic)	
	Droperidol	
	Oxycodone (Endone)	
	Fentanyl- (Limit 2 per HCP per day- Max 5	
	per event)	
	IV Glucose	
	Ondansetron	
	*Ketamine- Special High risk events only	

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